

IFAP - Institut für angewandte Padagogik e. V.

praxis- und unternehmensbezogene Bildung und Begleitung

Referral: Meik Bartoschek

November 3, 1997

Dear Meik Bartoschek,

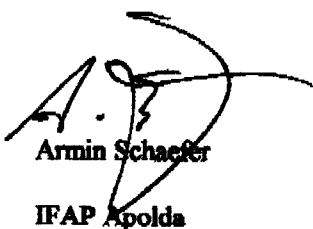
I am writing this letter to express my sincere gratitude for all your hard work and dedication which helped us to insure the success of our IFAP - Customer Service and Marketing Seminars.

Your passion and dedication to this project was reflected in your attitude and your work.

I felt that my job was made a lot easier because of your work. You are truly a real professional and a pleasure to work with as well as an asset to our team of trainers.

Once again, thank you very much for your flexibility, dedication and demeanor.

Sincerely



Armin Schaefer
IFAP Apolda